

Rainier (Ram) Milanes, MS

milanesram@gmail.com | linkedin.com/in/milanesram | milanesram.com

GLOBAL PRIVACY | PRIVACY OPERATIONS | PRIVACY COMPLIANCE AND ASSURANCE | DATA PROTECTION

Professional Summary

Legally trained global privacy, compliance and information-security risk professional and former privacy regulator with more than a decade of regulated-environment experience. Hands-on work spans privacy operations, privacy compliance and assurance, personal-data breach workflows, privacy and security assessments, remediation, Privacy by Design and Default, regulatory systems, data governance and cross-functional technology implementation. International regulator and DPO experience are positioned as transferable privacy-governance operating experience.

Core Capabilities

Global Privacy | Privacy Operations | Privacy Compliance | Privacy Assurance | Privacy Risk Assessment | Data Protection | Privacy Program Governance | Breach and Incident Governance | Cross-Border Privacy Contexts | DPO Function | Regulatory Compliance | Data Governance | Privacy by Design and Default | Remediation | Audit Evidence | Information Security Risk | GRC | AI Governance

Professional Experience

RAM PRIVACY AND SECURITY

Principal Consultant | Independent Consulting Practice | Remote | Oct 2024 - Present

- Lead independent privacy, cybersecurity, risk-management and governance engagements for regulated and high-risk organizations, translating legal, technical and compliance requirements into practical operating controls.
- Conduct privacy and security risk assessments and develop prioritized remediation actions, measurable controls, policies, standards, procedures and implementation guidance.
- Support privacy programs, incident readiness, third-party risk, audit readiness, regulatory compliance and stakeholder coordination through project-based and advisory engagements.

NATIONAL PRIVACY COMMISSION | Philippines

Innovation and Transformation Consultant | Oct 2024 - Jan 2026

Additional designation: Chief Information Technology Officer

- Advised on privacy governance, information security, cybersecurity, technology risk and digital transformation, translating regulatory and risk requirements into implementation guidance.
- Supported risk-assessment and control-development work addressing privacy, cybersecurity and information-security risks.
- As consultant, introduced pre- and post-production security implementation for the Compliance and Security Monitoring Command Center; reviewed execution and provided guidance and support for Privacy by Design and Default requirements across technical and organizational stakeholders.
- Supported institutionalization of the Data Protection Officer function in government and broader privacy-governance capability.

NATIONAL PRIVACY COMMISSION | Philippines

Information Technology Officer III | Mar 2021 - Sep 2024

Additional designation: Chief, Compliance and Monitoring Division

- Led privacy compliance monitoring, personal-data breach-notification processing, Data Protection Officer and data-processing-system registration, compliance support, regulatory reporting and privacy and security assessment operations.
- Conducted privacy, security, technology and compliance assessments and translated findings into documented compliance actions, remediation requirements and control improvements.
- Project Sponsor for the Data Breach Notification Management System and National Privacy Commission Registration System, automating regulatory workflows for breach notification, registration and automated-decision or profiling notifications.
- Completed the GPA award entries for DBNMS in 2023 and NPCRS in 2024; DBNMS was a 2023 Innovation finalist. Presented both systems at GPA meetings and reported Philippine breach and compliance developments there during 2021-2024.

- Represented the Philippines in APEC Cross-Border Privacy Rules discussions and reported jurisdictional updates at a 2024 APEC digital-economy meeting in Peru.
- Contributed to privacy and security policy development covering registration, automated decision-making or profiling and security incident management.
- Exceeded the 2021 compliance-check target by 96 percent, increasing completions to 685 against a target of 350; increased new DPO registrations from 631 to 1,498 and had more than 10,000 combined Data Processing System and DPO registrations on record by Sep 2024.

BANKMER REALTY CORPORATION | Philippines

Director of Operations | Jan 2017 - Jul 2020

Additional designation: Head, Legal and Compliance; Designated Data Protection Officer

- Implemented the organization's first Privacy Management Program, including governance, policies, security procedures, data-handling standards, employee training and accountability controls.
- Conducted privacy and operational risk assessments and translated findings into corrective actions, improved data-governance practices, modernization and vendor coordination.

BANKMER REALTY CORPORATION | Philippines

Corporate Counsel | Mar 2015 - Dec 2016

Additional duties: Facilities Manager; Head, Information Technology

- Led IT planning, infrastructure modernization, information-security initiatives and records digitalization to protect confidential employee and client information; coordinated technology vendors, contracts and regulatory requirements.

Selected Technical Evidence

- PrivAI Guard - AI Governance, Privacy-Risk and Control Workflow Platform | Northwestern MSIS Capstone MVP | 2026 | Production-oriented re-engineering in progress.
- Built a cloud-deployed, non-production MVP for Shadow AI privacy-risk triage with sensitive-data classification, transparent risk scoring, data-subject impact review, human governance routing, remediation and audit evidence; implemented role-based access control and PostgreSQL row-level security using Next.js, React, TypeScript and Supabase/PostgreSQL.

Education

Northwestern University | Master of Science in Information Systems, Security Specialization | 2026

Australian National University | Professional Development Certificate in Cybersecurity

San Sebastian College-Recoletos | Juris Doctor

Trinity University of Asia | Bachelor of Science in Business Administration

Certifications and Training

Certified Information Privacy Manager (CIPM) | IAPP; Certified in Cybersecurity (CC) | ISC2

ISO/IEC 27001 ISMS and ISO/IEC 27701 PIMS Lead Auditor Training; NPC internally designated ISO 9001 Internal Auditor

Industrial Control Systems Cybersecurity Training | U.S. DHS CISA

Licensed to practice law in the Philippines

Additional Experience

SCIONETRADE CORPORATION | Philippines

Legal Consultant | Part-Time Contract | Jul 2018 - Jun 2020

Additional role: Data Protection Officer

- Advised a security and technology solutions provider on cybersecurity, data privacy, procurement and vendor-facing technology requirements.

University Leadership

NORTHWESTERN UNIVERSITY | Data & Technology Student Leadership Council

Communications Chair | Jan 2026 - Dec 2027 | Volunteer

- Support MSIS and MSDS student and alumni communications, including CRM event distribution, social media promotion and student database accuracy.