

Rainier (Ram) Milanes, MS

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GRC | IT RISK | SECURITY COMPLIANCE | PRIVACY AND INFORMATION SECURITY RISK

Professional Summary

Legally trained privacy, compliance and information-security risk professional and former privacy regulator with more than a decade of regulated-environment experience. Hands-on work spans GRC, IT and technology risk, risk and control assessment, privacy and security assessments, security controls, compliance monitoring, remediation, audit readiness, incident and breach workflows, third-party risk, regulatory systems and cross-functional implementation. Northwestern MSIS Security Specialization, CIPM and CC credentials, ISO audit training and PrivAI Guard demonstrate technical depth.

Core Capabilities

GRC | IT Risk | Technology Risk | Security Compliance | Risk and Control Assessment | Security Controls | Security Assurance | Audit Readiness | Remediation | Third-Party Risk Management | Incident Readiness | Regulatory Compliance | Privacy Risk | Policy and Standards | AI Governance | Stakeholder Coordination

Professional Experience

RAM PRIVACY AND SECURITY | Remote

Principal Consultant | Independent Consulting Practice | Oct 2024 - Present

- Lead independent privacy, cybersecurity, risk-management and governance engagements for regulated and high-risk organizations, translating technical and compliance requirements into practical controls and implementation priorities.
- Conduct risk assessments and develop prioritized remediation roadmaps, measurable controls, policies, standards, procedures and audit-ready documentation.
- Support incident readiness, third-party risk, audit and certification readiness, privacy programs and executive or stakeholder reporting through project-based and advisory engagements.

NATIONAL PRIVACY COMMISSION | Philippines

Innovation and Transformation Consultant | Oct 2024 - Jan 2026

Additional designation: Chief Information Technology Officer

- Advised on cybersecurity, information security, critical-infrastructure protection, technology risk, privacy compliance and digital transformation; translated risk findings into implementation guidance and control requirements.
- Supported risk-assessment and control-development activities and coordinated technical, organizational, privacy and regulatory requirements across stakeholders.
- As consultant, introduced pre- and post-production security implementation for the Compliance and Security Monitoring Command Center; reviewed execution and provided guidance and support for monitoring and remediation workflows.

NATIONAL PRIVACY COMMISSION | Philippines

Information Technology Officer III | Mar 2021 - Sep 2024

Additional designation: Chief, Compliance and Monitoring Division

- Led compliance and monitoring operations integrating regulatory interpretation, risk analysis, data-security assessment, audit activity, breach-notification workflows, technology modernization and policy implementation.
- Conducted technology, privacy and security assessments during compliance checks, including on-site reviews of premises, data centers and other technical infrastructure.
- Sponsored or managed regulatory platforms for breach notification, registration, compliance monitoring and security monitoring, coordinating requirements through implementation.
- Sponsored the Data Breach Notification Management System (DBNMS), a 2023 Global Privacy Assembly Innovation finalist; presented DBNMS and the NPC Registration System (NPCRS) and reported Philippine breach and compliance updates at GPA meetings during 2021-2024.

- Applied ISO 9001 internal-audit methods to control and compliance reviews, supporting NPC quality-management work through its three-year certification in 2021 and five-year recertification in 2024; completed ISO/IEC 27001 ISMS and ISO/IEC 27701 PIMS Lead Auditor training.
- Exceeded the 2021 compliance-check target by 96 percent, increasing completions to 685 against a target of 350; more than 10,000 combined Data Processing System and DPO registrations were on record by Sep 2024.

BANKMER REALTY CORPORATION | Philippines

Director of Operations | Jan 2017 - Jul 2020

Additional designation: Head, Legal and Compliance; Designated Data Protection Officer

- Implemented the organization's first Privacy Management Program, including governance, policies, security procedures, data-handling standards, employee training and accountability controls.
- Conducted privacy and operational risk assessments and drove corrective actions, data-governance improvements, modernization, infrastructure improvements and vendor coordination.

BANKMER REALTY CORPORATION | Philippines

Corporate Counsel | Mar 2015 - Dec 2016

Additional duties: Facilities Manager; Head, Information Technology

- Executed IT planning, infrastructure modernization, information-security initiatives and corporate-record digitalization to protect confidential information; coordinated technology vendors and regulatory requirements.

Selected Technical Evidence

- PrivAI Guard - AI Governance, Privacy-Risk and Control Workflow Platform | Northwestern MSIS Capstone MVP | 2026 | Production-oriented re-engineering in progress.
 - Built a cloud-deployed, non-production MVP with transparent privacy-risk scoring, human governance review, remediation and audit evidence; implemented audit logging, role-based access control and PostgreSQL row-level security using Next.js, React, TypeScript and Supabase/PostgreSQL.

Education

Northwestern University | Master of Science in Information Systems, Security Specialization | 2026

Australian National University | Professional Development Certificate in Cybersecurity

San Sebastian College-Recoletos | Juris Doctor

Trinity University of Asia | Bachelor of Science in Business Administration

Certifications and Training

Certified Information Privacy Manager (CIPM) | IAPP; Certified in Cybersecurity (CC) | ISC2

ISO/IEC 27001 ISMS and ISO/IEC 27701 PIMS Lead Auditor Training; NPC internally designated ISO 9001 Internal Auditor

Industrial Control Systems Cybersecurity Training | U.S. DHS CISA

Licensed to practice law in the Philippines

Additional Experience

NORTHWESTERN UNIVERSITY | Data & Technology Student Leadership Council

Communications Chair | Jan 2026 - Dec 2027 | Volunteer

- Support MSIS and MSDS student and alumni communications, including CRM event distribution, social media promotion and student database accuracy.

SCIONETRADE CORPORATION | Philippines

Legal Consultant | Part-Time Contract | Jul 2018 - Jun 2020

Additional role: Data Protection Officer

- Assessed cybersecurity, data privacy, procurement and vendor-facing technology requirements for a security and technology solutions provider.

Selected Publication

Localization of the National Cybersecurity Plan 2023-2028 for Local Government Units | Friedrich Naumann Foundation for Freedom | 2025